

NEWS RELEASE

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CITY TREASURER'S OFFICE CLOSED TO PUBLIC

With the spread of the Coronavirus to the Canton area, City Treasurer Kim Perez is proactively taking measures to ensure the safety of resident taxpayers and Treasury employees. Effective immediately, the Canton City Treasurer's Office, which includes the City Income Tax Department, is closed to public walk-ins. Treasurer Perez will re-evaluate the situation on April 1, 2020, and is also considering the possibility of a general, commensurate extension of the city income tax filing deadline.

"The decision was not made lightly," the Treasurer says, "and mostly I'm concerned for the public and for staff due to the close personal contact in our lobby and in auditors' cubicles." The operations of the Treasury are also a concern of Perez's.

All City revenues from all City departments are receipted and banked through the Treasurer's Office. Tax and Treasury are sharing the same public work space, and the department pay-ins and daily balancing of the City's many different bank accounts are not something that could be done from home, if staff were to be quarantined for two weeks. "It's my responsibility to ensure that Treasury functions remain up and running efficiently throughout the COVID-19 situation. From beginning to end," Perez has said.

Although the office will be closed to public walk-ins, auditors will still be available to taxpayers via the telephone (330) 430-7900 and by e-mail cantontax@cantonohio.gov. The tax department staff continues to be accessible, specifically to assist any Canton city income taxpayer with the preparation and filing of their city income tax returns by phone, to arrange and accept payments, and to respond to audit inquiries.

Additionally, taxes can be filed online at www.cantonincometax.com. Online filing and payment applications will accommodate all users regardless of IE, Firefox, or Chrome browsers.

Payments still may be made through an electronic funds withdrawal from a checking account or with a credit card.

All forms are available for download in .pdf format for those who prefer to file manually on paper, and remit by check. There also will be a secure dropbox available at the City Office Building entrance, at 424 Market Ave., N.

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